Airline & Travel Careers Program

Program Strengths and Accomplishments
The Cypress College Airline and Travel Careers program has positioned itself to identify and to meet industry readiness needs with a revitalized curriculum, a re-focused direction, and significant connections to representatives of the industry. Through the creative use of available grant dollars and industry connections, the program has experienced critical improvements in instruction related materials, including the donation from Alaska Airlines of a fuselage simulator for training of our Flight Attendant certificate students. Market analysis indicates there are significant opportunities for students who successfully complete program requirements, including employment opportunities for flight attendants, reservation and transportation specialists, travel consultants and travel guides. The program provides students with the academic and professional knowledge necessary for their successful migration from the college to the doors of the industry. The program provides students with critical academic and practical hands-on instruction for the successful attainment of Federal Aviation Administration and industry training requirements. Enrollment figures indicate ongoing demand for the certificates offered by the program.

Other Issues Facing the Department
The Cypress College Airline and Travel Careers program is dependent upon significant outreach and marketing efforts to attract increasing numbers of students into the program. With just one full time faculty member, developing and sustaining long term plans while coordinating the day-to-day operations of the program represent significant challenges. With a significant proportion of instruction delegated to adjunct faculty, sustained improvement in student success factors will continue to pose a significant challenge.

Goals/Action Plans for the Next Three Years
- Hire at least 1 additional full time faculty member.
- Establish clerical support position for the program.
- Identify and procure technological and material support for the program.
- Increase amount of time devoted to issues of emergency training, interviewing, first aid, CPR/AED, security, etc.
- Establish career portfolios for all ATC students documenting basic skills, subject matter proficiency and student learning outcomes attainment.