Health Information Technology

Program Strengths and Accomplishments
Health Information Technology program faculty are highly committed to student success. They provide quality instruction while supporting students and raising expectations for individual performance. Program faculty members are well qualified and provide students with accurate and detailed information about the Health Information field and occupational requirements. Recent changes in College funding processes have allowed for significant improvements in program equipment in accord with needs identified by the Department. The program has developed strong relations with professional organizations and members of the Health Information Technology community. These relationships have resulted in the hiring of a number of adjunct faculty members. Program courses are offered in a variety of formats, including recent offerings in both online and hybrid formats. Students who successfully complete program requirements are highly sought out and hired immediately.

Other Issues Facing the Department
Marketing of the program is a significant issue. There has been a notable decline in student enrollment from 2002-2003 to 2006-2007. Though there are significant opportunities for employment at competitive salaries for students who complete the program, prospective students are not often aware of the opportunities available in this branch of health service. Student retention and success figures are noted as issues to be addressed by the Department. Department faculty members are exploring options for the development of measures to address the challenges faced by students enrolling in the program in order to increase retention and success rates.

Goals/Action Plans for the Next Three Years
- Develop effective marketing and outreach strategies to maintain and improve student enrollment in the program.
- Identify and implement effective strategies for improving student retention and success rates.
- Completion of Department level SLO’s for each HI course.
- Collaborate with the Orange County Regional Occupational Programs to align and articulate medical coding programs.
- Support high school teachers in the development of Medical Academies for the Health Informatics Pathway curriculum.
- Continue the improvement of the HI Computer Lab.