Hotel, Restaurant, Culinary Arts

Program Strengths and Accomplishments
The department provides students with a quality education and an opportunity to earn a vocational certificate, an Associate of Science degree or transfer to a four year institution. The faculty has established excellent professional relationships with major resorts i.e. Disney Corporation, Knott’s Corporation, Anaheim Resort District, etc. whose personnel also serve on the HRC Advisory Board. Even though the college has seen a drop in enrollment over the past four years, enrollment in the department has remained stable; however, with the addition of a new faculty member it is anticipated that the department will expand its’ offerings and enrollment will also increase. The faculty has established excellent working relationships with ROP and School of Continuing Education. This provides students with an opportunity to continue their education at the college and earn a degree/certificate. Student success rate is thirteen percent above the college average and the retention rate is approximately nine percent above the college average. The department has awarded a total 134 certificates in the past two years, which is an increase from previous years. The faculty is to be commended for their participation on various college and district committees. Student satisfaction surveys indicate 100% (outstanding/good) satisfaction with instruction, equipment and facilities.

Other Issues Facing the Department
The department has identified a need for an additional lab assistant. I would encourage them to use the appropriate campus channels to make this request. The department has been reasonable in requesting reassigned time for the department coordinator. This past year the college has under gone a review of reassigned time for department coordinators. The process should be completed and implemented in fall, 2007. Additional funding for supplies, etc. should be made through the annual One Time Budget Request process. Over the last four years, depending on the availability of campus funds, the college also allocated an additional $5K - $8.5K to meet Division/department needs. The faculty is encouraged to continue their participation in the process of developing Student Learning Outcomes and Assessment.

Goals/Action Plans for the Next Three Years
- Increase HRC enrollment by 25%
- Foster a positive and effective learning environment to improve student success, retention and completion rates by 10%
- Develop internet based technology to increase student enrollments, student success and promote industry partnerships
- Deliver comprehensive instruction to promote academic excellence and student learning